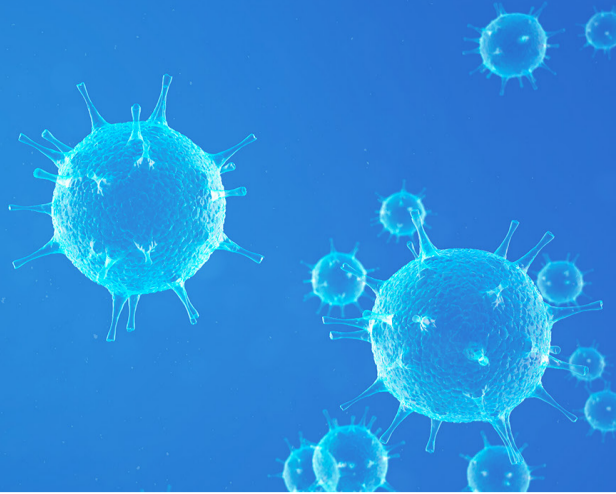




# COVID-19 Healthcare BOT



## AI-Powered Healthcare BOT implementation at NO Cost for remote triaging and self-evaluation to combat COVID-19

The Healthcare BOT Service is a solution that empowers clients to build and deploy compliant, AI-powered health agents, allowing them to offer their users intelligent, personalized access to health-related information and interactions through a natural conversation experience.

### WinWire's COVID-19 Healthcare BOT:

- Healthcare BOT is developed leveraging Microsoft Health BOT Framework
- Deploy in customer environment within 3-4 working days with almost zero to minimal investments
- Answers FAQs and supports Q&A from the CDC & WHO websites
- Help customers quickly respond to their patient's questions in current COVID-19 epidemic
- Multi-lingual capability as the BOT understand multiple languages

### Our Offerings

- Demonstration the existing chatbot functionality to customer for various scenarios
- After customer's approval:
  - Deploy the chatbot "as-is" without any warranties to customer's Azure environment in less than 72 hours
  - Work with customer's digital marketing team to host the BOT on public or internal website
  - Enable multi-lingual capabilities in chatbot, customer will have to convert BOT conversation to respective languages

### Deliverables and Benefits

- Working chatbot that will start answering COVID-19/Coronavirus related questions based on information from the Centers for Disease Control (CDC) and World Health Organization (WHO) as of March 8<sup>th</sup>, 2020 websites so the accuracy of the answers is going to be very high.
- Customer can maintain the BOT going forward and can bring in many more Q&A as well as many more integrations to in-house LOB applications.

### About WinWire

- Expertise in digital technologies like Cloud, AI/ML, IoT, Mobility, Security, Microsoft 365, Dynamics 365 & UI/UX
- Delivered 350+ projects. 100+ Clients. Fortune 500 to Global 2000 organizations
- Great Place to Work Certified™

### Activities with extra cost

- For any additional customizations:
  - Provide consultation over the phone
  - Support in integrating with other LOB systems such as outbound calling systems, ticketing system, email or any such collaboration systems, etc.

Request a demo at [SalesTeam@WinWire.com](mailto:SalesTeam@WinWire.com). Our healthcare experts will demonstrate how WinWire's Healthcare BOT can support you in fighting COVID-19 more proactively and effectively